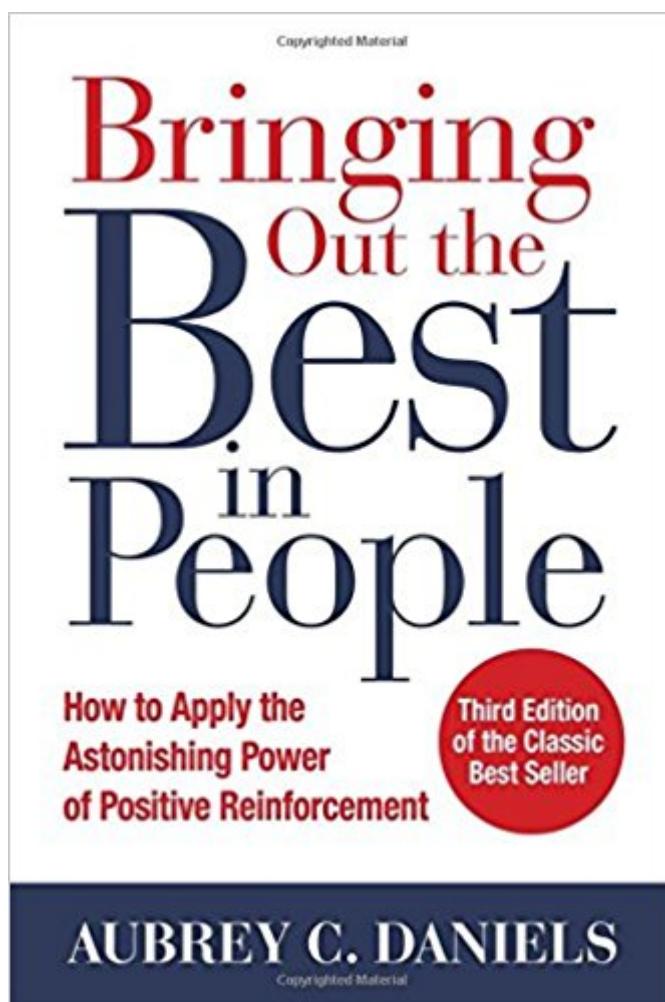


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Bringing Out The Best In People: How To Apply The Astonishing Power Of Positive Reinforcement, Third Edition



Synopsis

Maximize employee performance with this updated edition of the classic bestseller *In Bringing Out the Best in People: How to Apply the Astonishing Power of Positive Reinforcement*. A renowned thought leader and internationally recognized workplace expert Aubrey Daniels takes a look at today's rapidly changing work environment, providing a timely update to his seminal book on performance management. As one of the foremost speakers and writers in the human performance field, for nearly 40 years Daniels has worked with organizations to apply scientifically-based behavioral tools and principles to effectively address workplace issues—particularly as they relate to management, leadership, culture, innovation, safety, engagement, and collaboration. *Bringing Out the Best in People: How to Apply the Astonishing Power of Positive Reinforcement* presents Daniels' proven strategies that have been successfully adopted by hundreds of organizations worldwide—ranging from start-ups to Fortune 100 companies—and delivers step-by-step instruction and positive practices to help you implement and sustain positive change. With a behavioral foundation and new chapters on employee engagement and the impact of the exponential increase in technology, this latest edition features all new examples, updated approaches to effective recognition and rewards systems, tips for stimulating and fostering innovation and creativity, and productive ways to embrace and empower the multi-generational workforce, including Millennials and future generations. This timely update tackles the changes in the contemporary work environment, while providing step-by-step instructions and proven practices that have been adopted by Daniels' global clients, from startups to Fortune 100 companies. Learn how to: Create effective recognition and rewards systems that are positively reinforcing to employees Stimulate innovation and creativity in exciting new ways Understand fluency as an efficient way to reduce training costs and increase training effectiveness for all employees Engage employees in ways that lead to improved performance and a stronger culture Motivate and empower the multi-generational workforce Understand and shape how technology is affecting employee behavior—for better and worse

Book Information

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Customer Reviews

This is the third edition of a book that was first published in 1994. Since then, the global business world has obviously become much more volatile, more uncertain, more complex, and more ambiguous. However, the fact remains "despite all manner of disruptive changes" the healthiest organizations continue to be those with workplace cultures within which mutual respect and mutual trust are most likely to thrive. It is no coincidence that companies annually ranked among those that are most highly ranked and best to work for are also ranked among those that are most profitable and have the greatest cap value in their industry category. Daniels is spot on when recommending what he views as a practical approach to identifying the behaviors that will produce the desirable outcomes and arrange consequences to positively reinforce them. The details of that approach are best revealed within the narrative, in context. These are among the dozens of passages of greatest interest and value to me, also listed to suggest the scope of his coverage:

Common sense knowledge vs.

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